



FITTED INTERIORS INSTALLER

Key information

Reference: ST0980

Version: 1.0

Level: 2

Typical duration to gateway: 18 months

Typical EPA period: 3 months

Maximum funding: £11000

Route: Construction and the built environment

Date updated: 18/10/2023

Approved for delivery: 18 October 2023

Lars code: 733

EQA provider: Ofqual

Example progression routes:

Fitted furniture design technician

Review: This apprenticeship standard will be reviewed after three years

Apprenticeship summary

Overview of the role

Preparing and installing fitted furniture including kitchens, bedrooms, bathrooms and offices.

Occupation summary

This occupation is found in the furniture and interiors industry. Fitted Interiors Installers are responsible for project management / orchestration of fitted interiors, to include designer liaison on planning matters, installation and assembly of furniture at client sites, managing installation projects, providing a high level of service and workmanship at all times, to exceed client expectations.

The broad purpose of the occupation is preparing and installing fitted furniture including kitchens, bedrooms, bathrooms and offices in both domestic and commercial settings, including consumer homes, offices, shops, exhibitions, and boats to meet customers' requirements. Key duties include plan interpretation, pre-installation surveying, functional design modification, preparation of working locations for assembly and placement of furniture and prepare furniture components for assembly, working with designs and plans, assembling and installing fitted furniture on location to specification. Fitted Interiors Installers work as part of a wider installation team to include other trade professionals such as electricians, plumbers and general builders.

In their daily work, an employee in this occupation interacts with the installation team, site managers, project managers, designers, design technicians, customers as well as other trades, for example plumbers and electricians, and are often responsible for project management and customer liaison. In the domestic setting, Fitted Interiors Installers are often the point of sale for new projects, existing installations and future jobs.

An employee in this occupation will be responsible for pre-installation surveying, sales and plan interpretation, transporting tools & materials to site, preparing locations, making the assembly and placement area ready for work and preparing the furniture components for assembly. Fitted Interiors Installers will install fitted furniture (including bathroom furniture, for example baths, WC's and showers), appliances and other products including scribing, fixing and securing of furniture using correct fixings relating to foundation secured to and re-instate locations. They will interact with customers which includes building customer confidence in the level of service provided, developing relationships between customers and the organisation.

Duties

Duty 1 Survey locations and support sales of fitted interiors.

Duty 2 Transport installation equipment and materials to site.

Duty 3 Interpret and implement plans and designs.

Duty 4 Prepare locations for assembly and placement of furniture.

Duty 5 Set up, operate and maintain tools and equipment used to assemble and install furniture.

Duty 6 Assemble components of fitted furniture.

Duty 7 Install pre-installation/post-installation structures such as framework, boxing etc. ready for installation and/or decoration.

Duty 8 Complete installation of fitted furniture and décor accessories in accordance with manufacturers' instructions and information and client requirements, e.g. install kitchens, bedrooms or bathrooms.

Duty 9 The dry-fit installation of ancillary products for example appliances, bathroom suite, media equipment etc.

Duty 10 Re-instate a location after assembly and placement of furniture.

Duty 11 Handover completed installation to customers.

Duty 12 Provide support to stakeholders including customers, contractors, designers.

Duty 13 Carry out rectification or rework.

Apprenticeship summary

ST0980, fitted interiors installer level 2

This is a summary of the key things that you – the apprentice and your employer need to know about your end-point assessment (EPA). You and your employer should read the EPA plan for the full details. It has information on assessment method requirements, roles and responsibilities, and re-sits and re-takes.

What is an end-point assessment and why it happens

An EPA is an assessment at the end of your apprenticeship. It will assess you against the knowledge, skills, and behaviours (KSBs) in the occupational standard. Your training will cover the KSBs. The EPA is your opportunity to show an independent assessor how well you can carry out the occupation you have been trained for.

Your employer will choose an end-point assessment organisation (EPAO) to deliver the EPA. Your employer and training provider should tell you what to expect and how to prepare for your EPA.

The length of the training for this apprenticeship is typically 18 months. The EPA period is typically 3 months.

The overall grades available for this apprenticeship are:

- fail
- pass
- distinction

When you pass the EPA, you will be awarded your apprenticeship certificate.

EPA gateway

The EPA gateway is when the EPAO checks and confirms that you have met any requirements required before you start the EPA. You will only enter the gateway when your employer says you are ready.

The gateway requirements for your EPA are:

- achieved English and mathematics qualifications in line with the apprenticeship funding rules
- for the interview underpinned by a portfolio of evidence, you must submit a portfolio of evidence

Assessment methods

Observation with questions

You will be observed by an independent assessor completing your work. It will last at least 3 hours. They will ask you at least 5 questions.

Interview underpinned by a portfolio of evidence

You will have an interview with an independent assessor. It will last at least 60 minutes. They will ask you at least 8 questions. The questions will be about certain aspects of your occupation. You need to compile a portfolio of evidence before the EPA gateway. You can use it to help answer the questions.

Multiple-choice test

You will complete a multiple-choice test. It will be closed book, meaning you will not have access to any books or reference materials.

The test will have 40 multiple-choice questions. You will have 60 minutes to complete it.

The EPAO will confirm where and when each assessment method will take place.

Who to contact for help or more information

You should speak to your employer if you have a query that relates to your job.

You should speak to your training provider if you have any questions about your training or EPA before it starts.

You should receive detailed information and support from the EPAO before the EPA starts. You should speak to them if you have any questions about your EPA once it has started.

Reasonable adjustments

If you have a disability, a physical or mental health condition or other special considerations, you may be able to have a reasonable adjustment that takes this into account. You should speak to your employer, training provider and EPAO and ask them what support you can get. The EPAO

will decide if an adjustment is appropriate.

Version log

Version	Change detail	Earliest start date	Latest start date	Latest end date
1.0	Approved for delivery	18/10/2023	Not set	Not set

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