



FITTED INTERIORS INSTALLER

Key information

Reference: ST0980

Version: 1.0

Level: 2

Typical duration to gateway: 18 months

Typical EPA period: 3 months

Maximum funding: £11000

Route: Construction and the built environment

Date updated: 18/10/2023

Approved for delivery: 18 October 2023

Lars code: 733

EQA provider: Ofqual

Example progression routes:

Fitted furniture design technician

Review: This apprenticeship standard will be reviewed after three years

Details of the occupational standard

Occupation summary

This occupation is found in the furniture and interiors industry. Fitted Interiors Installers are responsible for project management / orchestration of fitted interiors, to include designer liaison on planning matters, installation and assembly of furniture at client sites, managing installation projects, providing a high level of service and workmanship at all times, to exceed client expectations.

The broad purpose of the occupation is preparing and installing fitted furniture including kitchens, bedrooms, bathrooms and offices in both domestic and commercial settings, including consumer homes, offices, shops, exhibitions, and boats to meet customers' requirements. Key duties include plan interpretation, pre-installation surveying, functional design modification, preparation of working locations for assembly and placement of furniture and prepare furniture components for assembly, working with designs and plans, assembling and installing fitted

furniture on location to specification. Fitted Interiors Installers work as part of a wider installation team to include other trade professionals such as electricians, plumbers and general builders.

In their daily work, an employee in this occupation interacts with the installation team, site managers, project managers, designers, design technicians, customers as well as other trades, for example plumbers and electricians, and are often responsible for project management and customer liaison. In the domestic setting, Fitted Interiors Installers are often the point of sale for new projects, existing installations and future jobs.

An employee in this occupation will be responsible for pre-installation surveying, sales and plan interpretation, transporting tools & materials to site, preparing locations, making the assembly and placement area ready for work and preparing the furniture components for assembly. Fitted Interiors Installers will install fitted furniture (including bathroom furniture, for example baths, WC's and showers), appliances and other products including scribing, fixing and securing of furniture using correct fixings relating to foundation secured to and re-instate locations. They will interact with customers which includes building customer confidence in the level of service provided, developing relationships between customers and the organisation.

Occupation duties

DUTY	KSBS
Duty 1 Survey locations and support sales of fitted interiors.	K1 K2 K3 K4 K5 K6 K8 K9 K12 K13 K17 K18 K19 K20 S1 S2 S3 S4 S6 S17 B1 B2 B3 B4
Duty 2 Transport installation equipment and materials to site.	K1 K2 K3 K4 K5 K17 K18 S4 S6 S17 B1 B2 B3 B4
Duty 3 Interpret and implement plans and designs.	K1 K2 K3 K4 K5 K6 K7 K8 K9 K12 K13 K17 K18 S1 S2 S3 S4 S6 S8 S9 S10 S17 B1 B2 B3 B4
Duty 4 Prepare locations for assembly and placement of furniture.	K1 K2 K3 K4 K5 K6 K8 K9 K12 K13 K17 K18 K21 S1 S2 S3 S4 S6 S7 S17 S18 B1 B2 B3 B4
Duty 5 Set up, operate and maintain tools and equipment used to assemble and install furniture.	K1 K2 K3 K4 K5 K12 K13 K17 K18 K21 K24 S1 S4 S5 S6 S17 S18 B1 B2 B3 B4
Duty 6 Assemble components of fitted furniture.	K1 K2 K3 K4 K5 K10 K11 K12 K13 K15 K16 K17 K18 K21 K24

S4 S5 S6 S8 S9 S10 S17 S18

B1 B2 B3 B4

Duty 7 Install pre-installation/post-installation structures such as framework, boxing etc. ready for installation and/or decoration.

K1 K2 K3 K4 K5 K11 K12 K13 K14 K15 K16 K17 K18 K21
K24

S4 S5 S6 S8 S9 S10 S17 S18

B1 B2 B3 B4

Duty 8 Complete installation of fitted furniture and décor accessories in accordance with manufacturers' instructions and information and client requirements, e.g. install kitchens, bedrooms or bathrooms.

K1 K2 K3 K4 K5 K11 K12 K13 K14 K15 K16 K17 K18 K21
K24

S4 S5 S6 S8 S9 S10 S17 S18

B1 B2 B3 B4

Duty 9 The dry-fit installation of ancillary products for example appliances, bathroom suite, media equipment etc.

K1 K2 K3 K4 K5 K11 K12 K13 K15 K16 K17 K18 K21 K22
K24

S4 S5 S6 S8 S9 S10 S17 S18

B1 B2 B3 B4

Duty 10 Re-instate a location after assembly and placement of furniture.

K1 K2 K3 K4 K5 K15 K16 K17 K18 K24

S4 S5 S6 S9 S10 S13 S17

B1 B2 B3 B4

Duty 11 Handover completed installation to customers.

K1 K2 K3 K4 K5 K17 K18 K19 K20 K23

S4 S6 S14 S17 S19

B1 B2 B3 B4

Duty 12 Provide support to stakeholders including customers, contractors, designers.

K1 K2 K3 K4 K5 K17 K18 K19 K20 K23

S4 S6 S14 S15 S16 S17

B1 B2 B3 B4

Duty 13 Carry out rectification or rework.

K1 K2 K3 K4 K5 K12 K13 K15 K16 K17 K18

S4 S5 S6 S11 S12 S17

B1 B2 B3 B4

KSBs

Knowledge

K1: Awareness of health and safety regulations, standards and guidance and the impact on the role. Control of Substances Hazardous to Health (COSHH). Fire safety. Hazards and risks. Health and Safety at Work Act. Provision and Use of Work Equipment Regulations (PUWER). Reporting of Injuries, Diseases and Dangerous Occurrences Regulations (RIDDOR).

K2: Safe systems of work: site inductions, toolbox talks, risk assessments, method statements and hazard identification in the work area.

K3: Personal protective equipment (PPE): types and use.

K4: Functional safety: voltage requirements of electrical fittings, manual and mechanical lifting techniques, Portable Appliance Testing (PAT).

K5: Principles of building: roofs, walls, floors, utilities and services, insulation, fire, moisture, traditional and modern methods of construction (SIPs (structurally insulated panels), timber frame, ICF (insulated concrete form) and modular).

K6: Pre-installation checks and inspection, methods and techniques.

- K7:** Methods of Interpreting and extracting information drawings, specifications and functional designs.
- K8:** Basic principles of digital design and modelling systems.
- K9:** Features of different interiors and how these affect placements.
- K10:** Fitted furniture assembly and installation methods and techniques and the importance of sequential assembly.
- K11:** Boxing, boarding and framework: installation, fixing and adjustment processes, methods and techniques.
- K12:** The basic principles of carpentry: tools, natural and manufactured materials, adhesives, fixing methods and limits of competence.
- K13:** The basic principles of plumbing: tools, water and waste fittings, water and waste pipe types, isolating water supply and limits of competence.
- K14:** The basic principles of electrical installation, plug and lighting circuits and ring circuits, fitting facias, consumer unit, isolating electrical supply and limits of competence.
- K15:** Common faults, snags and issues identification and reporting methods.
- K16:** Faults and snags rectification: methods and techniques and how to follow a root cause analysis.
- K17:** Awareness of environmental and sustainability regulations, impact of the sector on the environment. Efficient use of resources. Recycling, reuse and safe disposal of waste.
- K18:** Awareness of issues and common symptoms and warning signs of stress, anxiety and depression, plus where to go for help and the resources available.
- K19:** Verbal communication: giving and receiving information. Matching style to audience. Barriers in communication and how to overcome them. Construction terminology.
- K20:** Written communication techniques.
- K21:** Tools and equipment: types, safe use and storage techniques and how to escalate defects and faults.
- K22:** Ancillary products installation and dry fit methods and techniques
- K23:** Documentation requirements

K24: Principles of good team working.

Skills

S1: Carry out location, product, material and dimensional checks prior to installation.

S2: Inspect the fabric of the building for suitability of weight of installation.

S3: Interpret information from drawings, specifications and functional designs.

S4: Comply with health and safety regulations, standards, and guidance.

S5: Use and store hand and power tools.

S6: Select and use personal protective equipment.

S7: Remove and dispose of pre-existing products.

S8: Assemble and install fitted furniture components in sequence.

S9: Install boxing, boarding and frameworks, adjusting to ensure best possible fit.

S10: Install and dry-fit ancillary products, for example, hinges, handles, appliances, media equipment or bathroom suite fixtures.

S11: Identify and report faults, snags and issues.

S12: Carry out rectification work following a root cause analysis, within limits of competence.

S13: Maintain a safe working area and return to a safe condition.

S14: Carry out a customer handover, including providing product guidance.

S15: Communicate with others verbally, for example internal and external customers, colleagues and managers.

S16: Works collaboratively with clients or stakeholders to solve problems

S17: Comply with environmental and sustainability regulations, standards, and guidance. Segregate resources for reuse, recycling and disposal.

S18: Applies team working principles.

S19: Complete documentation.

Behaviours

B1: Support an inclusive workplace, respectful of different views.

B2: Seek learning and development opportunities.

B3: Puts health and safety first.

B4: Considers the environment and sustainability.

Qualifications

English and Maths

English and maths qualifications form a mandatory part of all apprenticeships and must be completed before an apprentice can pass through gateway. The requirements are detailed in the current version of the apprenticeship funding rules.

Version log

Version	Change detail	Earliest start date	Latest start date	Latest end date
1.0	Approved for delivery	18/10/2023	Not set	Not set

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